

OFFICIAL POLICY

8.1.6

Policy on Building Access Control Devices

10/1/2020

Policy Statement

It is the Policy of the College to permit access to College Real Property, and to those Physical Facilities located on such Property, only to those individuals who have a legitimate reason for entering or entering and remaining on College Property. The College shall also protect, insofar as practicable, all such individuals, College Personal and Real Property, and the personal property of others lawfully on its premises. Lastly, it is also the Policy of the College to further these compelling interests, in part, through the management of building Access Control Devices.

Policy Manager and Responsible Department or Office

Facilities Management and Public Safety

Policy

1.0 PURPOSE OF POLICY

The purpose of this Policy is to provide for increased security over physical access to College Real and Personal Property. Such increased security will serve to protect students, faculty, staff, College invitees and all other persons permitted by law, or otherwise authorized by the College, to enter College Real Property and will improve the College's ability to safeguard College Personal Property and other Personal Property used, stored, or carried onto College Real Property. This policy will be managed in a manner that will not deny appropriate access to academic, research or work areas by students, faculty, employees,

and others who have a legitimate reason to access such areas.

2.0 POLICY STATEMENT

It is the Policy of the College to permit access to College Real Property, and to those Physical Facilities located on such Property, only to those individuals who have a legitimate reason for entering or entering and remaining on College Property. The College shall also protect, insofar as practicable, all such individuals, College Personal and Real Property, and the personal property of others lawfully on its premises. Lastly, it is also the Policy of the College to further these compelling interests, in part, through the management of building Access Control Devices.

3.0 APPLICATION

This Policy Applies to all members of the College Community.

4.0 **DEFINITIONS**

The following terms shall have the meaning ascribed next to each:

4.1 **"Access Control Device"** – any key, code, card, scanner or other device, whether mechanical or electronic, that is intended by the College to control, monitor, or manage ingress and egress to a Physical Facility or any part of a Physical Facility.

4.2 "Campus-Wide Access Security Plan" – is the Plan that is further described in Section 5.1 of this Policy.

4.3 "College Community" – shall mean the students, faculty, employees, officers, trustees, volunteers, and invitees of the College who are on College Real Property.

4.4 **"College Personal Property"** – shall mean property that is owned, leased, or otherwise in the lawful possession of the College, other than real property.

4.5 **"College Real Property"** – shall mean College owned or leased land and all additions or improvements to such land, if any, including but not limited to, buildings, structures, and anything permanently affixed to the land.

4.6 **"Part Time Employee"** – shall mean an employee who is regularly scheduled to work less than 37.5 hours a week.

4.7 **"Personal Property"** – shall mean anything other than real estate that is legally used, stored on, or carried onto College Real Property.

4.8 **"Physical Facilities"** – shall mean buildings, building additions, and other structures located on College Real Property that have a means for ingress and egress by which persons

may enter and exit the facility.

4.9 **"Security Access Code"** – shall mean a way of access to a Physical Facility through the use of an electronic device requiring a code, or through some mechanical means also requiring a code (such as a combination lock), other than by the use of a traditional mechanical key.

4.10 **"Volunteer"** – shall mean any person who, of his/her own free will, provides goods or services, without any financial gain, to the College on either a continuous or intermittent basis and otherwise qualifies as a "Volunteer" under S.C. Code Ann. § 8-25-10.

4.11 **"Non-Restricted Access Areas"** – shall mean any space on campus that is generally open to the public during regular business hours of the College.

5.0 CAMPUS-WIDE ACCESS PLAN

- **5.1 Formulation.** From time to time, the College Chief of Police, in conjunction with the Vice President for Facilities Management, shall formulate, or cause to be formulated by experts in the field, a Campus-Wide Access Security Plan (the "Plan"). Among other things, the Plan shall contain a risk assessment and site survey analysis of College Physical Facilities, solutions to noted security deficiencies, and a time-phased schedule for implementation of agreed upon solutions. For each Physical Facility, or group of like Facilities, the Plan shall identify the recommended numbers, types, and locations of various Access Control Devices, alarms, and remote monitoring technologies, and shall take into account the population characteristics of each Facility, the value and nature of items stored, used or carried into such Facility, and the placement of security cameras. The Plan shall be exempt from public disclosure pursuant to S.C. Code Ann. \$30-4-40(a)(3)(D).
- **5.2 Management of the Plan.** The Plan shall be managed by the College Chief of Police, subject to the administrative authorities of the Vice President for Facilities Management pursuant to Section 5.3. As further described in Section 7.1(a), such management shall include planning, organizing, and directing the effort to evaluate and install building Access Control Devices (in cooperation with the Office of Procurement and Supply) and making recommendations for such revisions of this Policy as the College Chief of Police may believe appropriate. Such recommendations shall be made to the Executive Team, through the College Chief of Police, in conjunction with the Vice President for Facilities Management, in accordance with the College Campus Wide Policy Making Procedures.
- **5.3** Administration of the Plan. The Plan shall be administered by the Vice President for Facilities Management to the extent that such Plan addresses the use of keys or other mechanical entry devices. As further described in Section 7.1(b), such administration shall include controlling the production, storage, and issuance of keys; the replacement or rekeying of lock cylinders; the acquisition of replacement keying systems; the

maintenance of accurate records; and the cataloging of and adherence to key system authorizations. The administration of the Plan with respect to electronically controlled access devices shall be as provided for in Section 10.0.

5.4 Interim Measures. During the interim period (before the Plan is developed), the Facilities Management Lock Shop will consult with the College Chief of Police and/or the Vice President for Facilities Management on requests that are considered unusual, extraordinary, or questionable. To the extent possible, elements of this proposed policy will be utilized in decision-making.

6.0 IMPLEMENTATION PRINCIPLES

6.1 Principles. Subject to the provisions of Section 6.2, this Policy shall be implemented in accordance with the following principles dealing with access to College Real Property:

(a) <u>Secure Facilities</u>. All College building perimeter doors will be secured by Access Control Devices. All requests for exceptions to this rule must be submitted, in writing, to the College Chief of Police and Vice President for Facilities Management or their designees for approval. The College Chief of Police and the Vice President for Facilities Management will consult on all such requests.

<u>Unrestricted Access</u>. Public Safety (campus police, Fire and EMS), the Director of Environmental Health and Safety and the Vice President for Facilities Management shall have unrestricted access to all Physical Facilities for reasons related to safety, security, and health.

(b) Employee Access. Employees shall be given access to and from their workstations and all surrounding Non-Restricted Access Areas during regular business hours. Full-time employees who are exempt under the provisions of the Fair Labor Standards Act (e.g. managers, supervisors, teachers and other professionals) and adjunct and visiting faculty will be provided access to and from their workstations at such other times as may be needed to perform the requirements and responsibilities of their respective positions. Fulltime employees who are non-exempt under the Fair Labor Standards Act shall be authorized access to and from their workstations outside of normal work hours only as approved by their immediate supervisors. A part-time employee or a volunteer will not be permitted to access an assigned work area during non-regular work hours unless that parttime employee or volunteer: (a) has a legitimate interest to be present at such hours and the relevant supervisor (at the level of a dean, vice president or higher) signs a certification of need for access during non-working hours and why the relevant services cannot be performed during regular working hours; or (2) is under the direct supervision of an onsite fulltime employee during such non-regular work hours.

(c) <u>Students</u>. Students who are not subject to a disciplinary directive to stay off College Real Property or a portion of such Property (or otherwise restricted pursuant to Section 6.2) shall be given access to and from non-restricted areas of College Real Property as are needed to enjoy the full benefits of a College of Charleston educational and community living experience in accordance with the Key and Lock Policies and Procedures established Campus Housing.

(d) <u>Vendors</u>. Vendors and their employees and other representatives shall be given access only to those areas of College Property on such days and at such times as are needed for the provision of their services or the supply of their goods.

(e) <u>Invitees</u>. Invitees of the College may enter and/or remain on College Property during such times and for such purposes as are approved by the College. Access Control Devices should not normally be made available to invitees of the College unless they are: (a) needed for access to approved guest housing accommodations; or (b) approved at the level of a dean, vice president, or higher upon the presentation of justification that such access to Physical Facilities is needed for legitimate College purposes outside of normal work hours.

(f) <u>General Public</u>. Members of the public may enter areas of College Property for a legitimate and legal reason, provided that, such presence in an area: (i) is not disruptive; (ii) does not interfere with the work of the College or the education or living experiences of our students;

(iii) does not constitute an invasion of personal privacy; (iv) does not expose confidential records of the College to public visibility; (v) does not constitute a unreasonable risk to the health or safety of the College Community; (vi) is in compliance with all other policies and practices of the College that may require pre-approval and/or time, place or manner restrictions.

Notices and Stay-Away Orders. No person, regardless of position, who is subject to a barring notice issued by the College, or who is subject to a "stay-away" or other order issued by a court of competent jurisdiction, shall be permitted on College Real Property in contravention of such notice or order.

7.0 MANAGEMENT AND ADMINISTRATION OF ACCESS CONTROL DEVICES

7.1 **Responsibilities.**

(a) <u>Department of Public Safety</u> – The Department of Public Safety is responsible for the security of College Real and Personal Property and shall inform the appropriate manager, at a level of vice president, dean or higher, of any condition (such as unlocked doors or doors that are improperly propped opened) that may constitute a security risk. The Department of Public Safety shall also monitor all security devices including, but not limited to, security cameras.

(b) <u>Division of Facilities Management</u> – The Division of Facilities Management shall be responsible for the installation of mechanical locks and the production and distribution of keys for Physical Facilities that are not otherwise installed or issued by independent contractors retained by the Office of Procurement and Supply for such purposes. In accordance with Section 10.0, Facilities Management shall also keep records of keys issued to all College employees and maintain a security software system that will record building key data and

employee key records.

(c) <u>Access Control Representatives</u> – These persons (See Section 8.0) will maintain records of approved Access Control Devices for the buildings and/or departments under their assigned responsibilities.

(d) <u>All Members of the College Community</u> – Upon reasonable suspicion, each member of the College Community shall promptly report a lost, stolen or compromised Access Control Device to the Department of Public Safety. Potential compromises to the security of classroom Access Control Devices should be reported to the Registrar's Office.

7.2 Levels of Regulated Access.

(a) <u>General Rule</u>. A person will be issued access to Physical Facilities of the College that is at a level commensurate with their position and their assigned College duties and responsibilities. Except as provided in subsection (c) of this Section 7.2, such decisions will generally be made by the supervisor in the management chain at a level of dean or vice president or higher.

(b) <u>Types of Access</u>.

Campus-Wide Master Access Control Device: Provides total access to all buildings within a particular system on campus. As warranted, exceptions can be made based on operational needs (e.g. College bookstore) to having access controlled through the campus-wide master. Such exceptions are at the discretion of the appropriate Executive Vice President. The Department of Public Safety will maintain the right to access all campus space at all times for safety and security reasons.

- (1) Building Master Access Control Device: Provides access to an individual building and all spaces with the exception of mechanical and communication spaces within that building.
- (2) Building Exterior Access Control Device: Provides access to an individual building with exception to the mechanical and communication spaces within that building.
- (3) Building Sub-Master Access Control Device: Provides access to a group of rooms within a building.
- (4) Individual Room Access Control Device: Provides access to a room/office within a building.

(c) <u>Restriction</u>. Authorization for the issuance of a Campus Wide Master Access Control Device may only be granted by the President, the Executive Vice President for Business Affairs, the College Chief of Police, or the Vice President for Facilities Management and will be restricted to security, safety, environmental health and selected senior maintenance

personnel. The Chief of Police, the College Director of Environmental Health and Safety, and the Vice President for Facilities Management shall be provided such access under this Policy.

7.3 Access Approvals.

(a) <u>Full Time Permanent Employees</u> – Full time employees will be issued approved Access Control Devices upon the recommendation of a supervisor in their management chain at the level of a dean, a vice president, or higher.

(b) <u>Students</u> – Those students who are Campus residents will be issued approved Access Control Devices, as appropriate, to their assigned residence facility and room. Students who are also part-time employees or volunteers may also be given access to Physical Facilities pursuant to subsection (c) of this Section 7.3. In all other cases, students will not be given access unless it is to a Physical Facility being used by such students for approved academic purposes or student activities, or access is needed by an approved student organization for its meetings or activities. Decisions made under the immediately preceding sentence shall be made by the Executive Vice President for Student Affairs or his/her designee or the Executive Vice President for Academic Affairs or his/her designee.

(c) <u>Part-Time Employees, Uncompensated Faculty and Other Volunteers</u> - These Persons will be issued Keys or Security Access Control devices only if: (a) the responsibilities of the position must be routinely performed during other than regularly scheduled work hours; (b) the immediate supervisor or other appropriate responsible College employee has a reasonable method to assure that work is actually being performed during such times; (c) the recommendation for the issuance of keys is made by a supervisor in the management chain at the level of a dean, a vice president, or higher; and (d) the uncompensated faculty member or employee who is the subject of the request undergoes a successful background check under the College's Background Checks Policy.

(d) <u>Vendors</u> - Vendors will be issued approved Access Control Devices only when essential to the performance of their contractual obligations, as determined by the appropriate College employee charged with contract administration responsibilities and the Director of Procurement and Supply, and the vendor's employee entrusted with a key undergoes a successful background check under the College's Background Checks Policy.

7.4 Responsibilities of Approved Access Control Device Holders.

All approved Access Control Device holders assume the responsibility for the safekeeping of the Access Control Device and may be required to a sign a statement acknowledging that fact prior to the issuance of an Access Control Device. The failure to demonstrate a continuing ability to meet such a responsibility will result in a declination to provide any Access Control Device to the individual. Any loss sustained by the College or to a member of the College Community resulting from the negligence of the person who was originally issued an Access Control Device may result in the immediate consideration of disciplinary action against that person and a claim by the College for restitution from such individual.

8.0 DESIGNATIONS AND DUTIES OF ACCESS CONTROL REPRESENTATIVES

8.1 Designation. Each Executive Vice President shall designate one or more Access Control Representatives for those buildings and offices that are under her/his primary control. In all cases of shared use or conflicting opinions, the College President or his/her designee will decide the matter and will assure that each building has an Access Control Representative.

8.2 Qualifications. An Access Control Representative must be a full time employee of the College and may be required to undergo a successful background check under the College's Background Checks Policy. Such an employee may be the Representative for more than one building or related groups of buildings.

8.3 Duties of Access Control Representatives. Duties include the following: key issuance (as well as other Access Control Devices) and collection, along with related paperwork and record keeping; and acting as department/unit liaisons with the Facilities Management Lock Shop, Public Safety, and building occupants.

9.0 PRINCIPLES DEALING WITH THE DISTRIBUTION OF ACCESS CONTROL DEVICES

9.1 Access Control Devices. Access Control Devices for College Property shall be issued, replaced, transferred, and collected in accordance with the principles stated in this Section 9.0 and such operating procedures as may be promulgated from time to time by the Vice President for Facilities Management. The principles referenced in the preceding sentence are as follows:

(a) <u>Missing</u> Access Control Devices. Lost or stolen Access Control Devices will not be replaced until a report has been filed with Public Safety. Access Control Devices will be replaced when a copy of a Public Safety report has been provided to the Facilities Management Lock Shop.

(b) <u>Rekeying</u>. Lost or stolen Access Control Devices for rooms or offices containing high dollar value items, laboratory chemicals, biological agents, or other dangerous or hazardous materials, sensitive financial information, personally-identifying information on a significant number or persons, or privileged materials may require rekeying the lock or similar modifications to the locking mechanism, as determined by the senior manager (at the level of a dean, vice president, or higher) having responsibility for that area.

(c) <u>Replacements</u>. All requests for additional Access Control Devices or replacement

Access Control Devices must be submitted by an Access Control Representative to the Facilities Management Lock Shop.

(d) <u>Duplications</u>. A request for Access Control Devices duplications must be submitted to, coordinated with and performed by the Facilities Management Lock Shop. Any other method of duplication is prohibited.

(e) <u>Unauthorized Locks</u>. No lock may be purchased with College funds or installed on a College building or on College Real Property in contravention of this Policy. Locks installed in contravention of this Policy will be removed at the expense of the department who purchased or installed the locks.

(f) <u>Surrender of</u> Access Control Devices. College Access Control Devices shall be returned when an employee terminates employment, retires, resigns, transfers between departments, or changes room assignments. Access Control Devices issued to a vendor must be surrendered when no longer essential to performance of the contracted work as determined by the appropriate College employee charged with contract administration responsibilities and the Director of Procurement and Supply.

9.2 Operating Procedures. The College Chief of Police may promulgate such operating procedures as s/he may deem appropriate to implement this Section, provided that, such procedures do not conflict with any principle stated in Section 9.1.

10.0 RECORD KEEPING

10.1 Keys. Facilities Management will maintain records on all employees, volunteers, student workers, and vendors who are issued keys. These records shall be maintained in an electronic database and shall be current within 48 hours. The records shall contain, among other things, information on all keys issued, duplicated, lost, stolen, returned, and transferred. The Department of Public Safety shall have electronic access to that database.

10.2 Electronically Controlled Access Devices. The Department of Public Safety shall be responsible for maintaining complete records on all persons who have fobs, key cards, and all other electronically controlled/centrally managed Access Control Devices.

(a) <u>Reports</u>. The Facilities Management Lock Shop and the Department of Public Safety will provide Access Control Representatives with reports of records grouped by department as requested, and will work with the Access Control Representatives to maintain the accuracy of these records as changes occur.

(b) <u>Inventories</u>. The College Chief of Police shall cause a physical inventory of Access Control Devices to be conducted from time to time to ensure compliance with this Policy.

11.0 SPECIAL PROVISIONS FOR ELECTRONIC ACCESS CONTROL

11.1 Principles. Electronic access to certain Physical Facilities on College Property shall be managed in accordance with the principles stated in this Section 10.0 and such operating procedures as may be promulgated from time to time by the Department of Public Safety. The principles referenced in the preceding sentence are as follows:

(a) <u>Cougar Card</u>. Electronic access to certain Physical Facilities will be by electronic access. Members of the College Community and approved vendors are required to maintain a Cougar Card for such access.

(b) <u>Responsibility</u>. The Access Control Representative for the facility has the overall responsibility of ensuring that the building users are using the electronic access control system and shall ensure that all building users have valid Cougar Cards and appropriate clearance and access for their areas.

(c) <u>Notifying Public Safety</u>. The Access Control Representative for the facility is responsible for notifying Public Safety in the event that an electronic access system is compromised or is not functioning as intended.

(d) <u>Keys to Electronic Access Facilities</u>. No keys are issued to any Electronic Access Control doors except for specific personnel that are required to have such a source of back-up access. Such determination will be made by the College Chief of Police and the Vice President for Facilities Management.

(e) <u>Circumvention</u>. Tampering with or attempting to bypass Access Control devices and related equipment in any way, including but not limited to access control bypass, propping, taping and/or dogging, is prohibited, <u>except that</u>, when needed to accommodate a legitimate Campus event or activity.

(f) <u>Code Recipient's Duty to Report</u>. The recipient of an Access Control Device shall be responsible for the security of that Device and shall promptly report any circumstance that the recipient reasonably believes has compromised the confidentiality of that Device to the Access Control Representative for the Facility.

11.2 Operating Procedures. The Department of Public Safety may promulgate such operating procedures as it may deem appropriate to implement this sections, provided that, such procedures do not conflict with any principle stated in Section 10.1.

12.0 PRESIDENT

Exceptions to this Policy, or to any provision herein, may be granted by the President at any time and for any reason s/he believes appropriate in the best interest of the College.

13.0 AMENDMENTS

This Policy may be amended in accordance with the College's Campus Wide Policy Making Procedures.

14.0 **RESPONSIBILITY**

The Department of Public Safety of the College and the Division of Facilities Management shall be responsible for the maintenance of this Policy

15.0 EFFECTIVE DATE

This Policy shall become Effective 06/12/2018

Departments/Offices Affected by the Policy

All departments will be affected by the policy. Those with primary responsibility for implementing, administering, and managing are: Business Affairs, Facilities Management, Public Safety, and Environmental Health and Safety.

Procedures Related to the Policy

The procedures will be developed after the policy is approved by the Executive Team. If a consultant is hired, he/she could be tasked with assisting with the development of business procedures.

Related Policies, Documents or Forms

To be developed.

Issue Date: 07/26/2016 Date of Policy Review: 10/1/2020 Next Review Date: 10/24/2025

POLICY APPROVAL (For use by the Office of the Board of Trustees or the Office of the President) Policy Number: 8.1.6 President or Chairman, Board of Trustees Date: 10/1/2020